

The Instructor:

Lloyd Smith has 25 years experience in information technology and 22 years in business continuity. As Director of Information Systems, he was responsible for overseeing the recovery of three data operations centers after the "largest fire in Air Force history".

This 22 alarm, 40-hour fire, started by a roofing contractor, burned 17 acres of roof on a 52-acre facility and did \$138,000,000 in damage. While data center equipment and staff had to be evacuated during the fire, systems were



Photo
Courtesy
USAF

recovered off site and critical functions restored. Lloyd continued as the Director for five years and became a national advocate for business and government continuity of operations. He then formed Business & Government Continuity Services. For 20 years BGCS has served corporate and government clients in disaster prevention and recovery training, establishing business continuity practices and in developing business and government continuity plans.



Lloyd, a retired Air Force Colonel is certified as a Master Business Continuity Professional (MBCP). He has been active in developing business continuity policies and standards while serving on the Disaster Recovery Institute International

Certification Commission and the DRI International Board of Directors for eight years. He has served as an instructor for the Disaster Recovery Institute for 17 years, has taught over 170 DRII courses and also served as an adjunct professor teaching business/government continuity for the University of North Texas.

Assisting You to Achieve Best Practice Total Continuity Goals

- ✦ Obtain High Level Commitment
- ✦ Form Steering Committee and Designate Planning & Recovery Teams
- ✦ Verify or implement safe off-site storage of data and vital records
- ✦ Determine, assess and evaluate risks and vulnerabilities. Recommend Controls.
- ✦ Develop & Implement Emergency Response Procedures.
- ✦ Emergency Operations Centers
- ✦ Utilize Public Safety Alliances to Promote Community Continuity
- ✦ Conduct Business & Mission Impact Analyses
- ✦ Define Critical Functions
- ✦ Determine Recovery Strategies
- ✦ Develop Recovery Plan & Procedures
- ✦ Conduct Tough, Realistic Exercises
- ✦ Train and Cross Train Personnel
- ✦ Maintain and Keep Plans Current

**For in house training at your location or
other services contact:
Lloyd R. Smith, Jr., MBCP**

Business & Government Continuity Services

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Would Your Organization & Community Survive Disasters, Terrorist Attacks & Pandemics?

Business/Government & Community Continuity From A-Z

Benefits of this training seminar:

- ✦ Gaining executive management and staff commitment
- ✦ Training staff how to do Risk Analyses and Business/Mission Analyses.
- ✦ Teaching members of the Business Continuity Plan Development Team how to determine strategies & develop emergency response & recovery plans.
- ✦ Training Emergency Management, Recovery & Support Teams
- ✦ Improving emergency response and business recovery capabilities
- ✦ Building alliances with public safety officials and vendors & training for Personal/home/community recovery



Photos by Lloyd Smith

Disasters can take many forms from terrorist attacks to accidental cable or fiber cuts

**Call 405-286-1649
to schedule at your
location.**



Improve Survivability

This High-Impact Course includes the following critical components to teach your staff how to develop a Business Continuity Plan.

- ✦ Compelling Case for Business, Govt Agency & Community Recovery Planning
- ✦ Critical Corporate & Govt. Functions & Significant Responsibilities
- ✦ Executive Liabilities, Insurance & Recovery Considerations
- ✦ Continuity Planning Issues
- ✦ Disasters Their Impacts & Lessons Learned
- ✦ Case Histories: Disaster Recovery from 138 Million Dollar, 40-Hour Fire, Other Disasters
- ✦ Critical function & Services Sustainability
- ✦ Facilities, Utilities & Infrastructure Recovery Planning
- ✦ Security & Disaster Prevention
- ✦ Lessons Learned From the Oklahoma City Bombing
- ✦ Sabotage & Terrorism Avoidance. Recognizing and Responding to Chemical & Biological Attacks.
- ✦ Implementing Business/Mission Recovery Planning Steps
- ✦ Obtaining Approval and Gaining Support
- ✦ Project Management & Continuity Planning
- ✦ Selecting Planning, Response & Recovery Teams
- ✦ Personal, Home & Community Disaster Recovery Planning
- ✦ HR/Personnel And Workplace Violence Recommendations
- ✦ Character in the Workplace--Disaster Deterrent & Increased Productivity
- ✦ Progressing From IT and Data Center DR Plans to Business Recovery Plans
- ✦ Verifying/Implementing Safe, Offsite Vital Information Storage
- ✦ Risk/Vulnerability Assessment Work Shop
- ✦ Business/Govt. Impact Analyses Work Shop
- ✦ Emergency Operations Centers
- ✦ Emergency Response, Notifications & Critical Personnel Access

- ✦ Defining Critical Business/Mission Functions/Systems
- ✦ Recovery Strategies and Procedures
- ✦ Operations during Pandemic Conditions
- ✦ Communication System Vulnerabilities & Backup
- ✦ Community Continuity & Recovery
- ✦ Plan Testing & Exercising
- ✦ Personnel Training & Cross Training
- ✦ Quality Benefits
- ✦ Business, Government, & Community Recovery Planning **Success Factors & Trends** to Meet Future Threats

This seminar may be used for continuing education credits. The 'in-house' option can be considered annual safety & security training.



Photo Courtesy First Interstate

**First Interstate Fire, Los Angeles CA
A Business Recovery Success**

Benefit from Disaster Lessons Learned to Improve Plans



Photo by Lloyd Smith

The Oklahoma City Bombing and Terrorist Attack on America.

Lloyd helped a client, the largest organization displaced by the bombing, recover. He also assisted a large international corporation in their World Trade Center terrorist attack emergency response. Lloyd will share lessons learned.



Photo by Lloyd Smith

Services to Help You Survive

BGCS provides a full spectrum of Business Continuity services including:

- ✦ Disaster Prevention & Recovery Training
- ✦ Personal & Home Recovery Plan Training
- ✦ Risk & Security Vulnerability Assessment
- ✦ Business/Mission Impact Analyses
- ✦ Total Continuity Plan Development
- ✦ Testing & Exercising Recovery Plans
- ✦ Partnership Planning- **Serving as a Mentor To Your Staff** as they Develop Recovery Or Total Continuity Plans
- ✦ Auditing Business/Govt. Continuity and Critical Support Vendor Plans